

To: Motorhome World

20 February 2023

Warranty agreement between Motorhome World, Powersol (PTY)Ltd and Australian Adventure Vehicles.

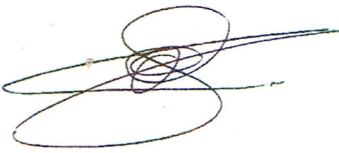
This agreement does not supersede or set aside any of the terms and conditions in the Victron Energy Limited Warranty Policy (attached to this email/document). The Victron Energy Limited Warranty Policy will still apply to any warranty claim submitted by Motorhome World and or Australian Adventure Vehicles in South Africa or Australia.

Victron Energy products are supplied to Motorhome World (MHW) by Powersol (PTY) Ltd. in South Africa. During the build and commissioning period the warranty and technical backup and support is offered by Powersol directly to Motorhome World and any warranty claims shall be managed as per the Victron Energy Limited Warranty Policy.

Once the vehicle is exported to Australian Adventure Vehicles (AAV) in Australia, the Victron Energy Limited Warranty Policy shall continue to apply to all Victron Energy products installed by Motorhome World. In case of technical issues beyond AAV's competence, Channels of support would be: First – AAV to contact MHW. Second - MHW to contact Powersol.

If these channels of support fail to resolve the issue, AAV is to contact their closest or preferred Victron Energy distributor for support. Any product found to be faulty and, that meets the Victron Energy warranty requirements for a warrantable failure, will be covered under the Victron Energy Limited Warranty Policy.

No labour, transport or any other costs involved in resolving the issue, will be covered by Victron Energy or Powersol. These costs will be for the end user or AAV's account.



Robert Cook
General Manager



Andre du Rand
Sales Manager
Victron Energy

